SKIT COLLEGE KD-64

BBA 3TH SEMESTER

Subject -Business communications (F010303T)

Assignment --1-

- 1. Define business communication and explain its importance in modern organizations.
- 2. What are the main elements of the communication process? Explain with a diagram.
- 3. Discuss the different types and channels of business communication.
- 4. Explain the barriers to effective communication and suggest ways to overcome them.
- 5. What is the role of feedback in communication? Why is it essential for managers?

Assignment -2--

- 6. What are the characteristics of effective business writing?
- 7. Draft a professional email to a client regarding a delay in product delivery.
- 8. Write a circular announcing a new policy on work-from-home arrangements.
- 9. Explain the structure and purpose of a formal business report.
- 10. What are the essential parts of a good business letter? Give an example.

Assignment -3--

- 11. What skills are necessary for delivering an effective business presentation?
- 12. Discuss the role of non-verbal communication in business meetings.
- 13. Explain how active listening contributes to better interpersonal communication.
- 14. Describe the importance of etiquette and professionalism in business conversations.
- 15. How can managers handle communication in conflict or negotiation situations?

SIGNMENT -4--

- 16. Discuss how digital communication tools (email, Zoom, Slack, etc.) have transformed business communication.
- 17. What are the advantages and challenges of virtual meetings?
- 18. Explain how social media is used as a communication tool in business.
- 19. Discuss the ethical issues related to digital business communication.
- 20. How can organizations ensure data security and confidentiality in communication?

ASSIGNMENT -5--

- 21. Draft a memo to employees about maintaining punctuality and discipline.
- 22. Prepare a short report on the importance of intercultural communication in global business.
- 23. Analyze a real-life case where poor communication led to business failure. What lessons can be learned?
- 24. How does effective communication enhance leadership and teamwork in organizations?
- 25. Suggest strategies to improve internal communication in a medium-sized company.